



Accommodation

There is no fee for participating in the Workshop, but other expenses (accommodation, transport costs...), are the participant's responsibility.

Hotel list and information:

Howard Johnson Grand Plaza Hotel

- Single 75€ room/night
 - Double 90€ room/night
- for people registered before 15th of September*

- Single 88 € room/night
 - Double 99 € room/night
- for people registered from 16th of September*

Opera Hotel

- Single 83 € room/night
- Double 93 € room/night

Caro Hotel

- Single 63 € room/night
- Double 69 € room/night
- Special package: Friday and Saturday Single 84 € or Double 94 €, both nights

Breakfast, transportation to/from hotel and taxes are included.

The prices are not more available after 17th of October.

Registration

To register, please:

- use the registration form from the website www.ratca.ro/ifatca and send the fax to Bucharest-IFATCA 2004 (+40212083267) or
- send an e-mail to registration2004@ratca.ro.

For logistical matters and registration, please contact:

Mr. Marius VELEA - Registration and Reservations
Email: mmvelea@yahoo.com
Tel.: + 40722560409

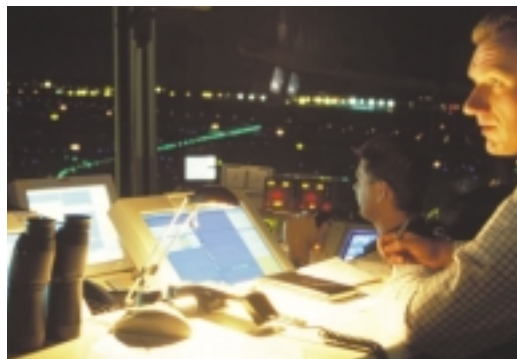
OR
Mrs. Vivi SIMION - Office Manager
Email : office@ratca.ro
Fax: + 40212083267

For general enquiries on CISM in ECAC States please contact:

Dr Ian PATTERSON, EUROCONTROL
Human Factors Expert
Rue de la Fusée, 96
B - 1130, Brussels
Tel.: 0032 2 729 35 15
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For further information on CISM, please visit:

http://www.eurocontrol.int/humanfactors/public/standard_page/CISM.html



22nd October 2004
Bucharest, Romania

cism

Critical Incident Stress
Management Workshop



Objective

The main objective of this Workshop is to present and share the experiences of various ANSPs regarding the implementation of Critical Incident Stress Management (CISM) as an integrated element of their Safety Management System, within the ECAC area. The contributors to the Workshop will include representatives from IFATCA, EUROCONTROL (DAS/HUM) and ANSPs who have implemented "Critical Incident Stress Management" in recent years.



Agenda

- 9.30 Welcome
Marc BAUMGARTNER, IFATCA
Alex SKONIEZKI, EUROCONTROL
- 9.50 CISM – the Rationale
Manfred BARBARINO, EUROCONTROL
Ian PATTERSON, EUROCONTROL
- 10.20 CISM Implementation
Joe KELLY, IAA (Ireland)
- 10.40 Role of the CISM Peers
Isabel CAMBRAIA, NAV Portugal
- 11.00 Coffee break
- 11.30 Debriefing + Experience after Ueberlingen
Joerg LOENHARDT, DFS
Carol MINDER, ACC Zurich
Sabine ZIMMERMANN, ACC Zurich
- 12.10 Discussion
- 12.30 Lunch
- 14.00 CISM Benefits (economic/social)
Joachim VOGT, University of Copenhagen
Christiane DAMAL, skyguide
- 14.40 Training the Peers
Roger BARTLETT, Maastricht UAC
- 15.00 Coffee break
- 15.30 Panel discussion
Chairmen + Speakers
- 16.15 Conclusions
Marc BAUMGARTNER, IFATCA
Alex SKONIEZKI, EUROCONTROL



Location

The workshop will be held in Bucharest - Romania, on the 22nd of October 2004, at Hilton Hotel.

As the CISM Workshop is taking place one day before the IFATCA European Regional Meeting 2004, the participants will have the benefit of using the special facilities offered for this meeting.

Accommodation is assured at the Howard Johnson Grand Plaza Hotel and special rates have been arranged. The Hilton Hotel is 10 minutes walking distance from the Howard Johnson.

Visit the ERM website (www.ratca.ro/ifatca) in order to find out all other necessary information regarding the location and the facilities provided.